

Connect Series

Tiered Managed Network Services Made Easy

To ensure network efficiency, availability, security and ROI, many organizations have discovered that outsourcing network and security operations simply makes sense. The SageNet Connect Series brings clarity to Managed Network and Security Services by providing customers a suite of offerings packaged according to the customer's precise needs.

The SageNet Connect Series provides three distinct levels of coverage that allows customers to select the ideal level of services for their specific operations environment and budget:

The Connect Series

- SageNet ClassicConnect™
- SageNet ManagedConnect™
- SageNet CompleteConnect™

	ClassicConnect	ManagedConnect	CompleteConnect
Broadband Prequalification & Provisioning	✓	✓	✓
Program Management	✓	✓	✓
Single Consolidated Invoice	✓	✓	✓
Broadband Installation	✓	✓	✓
Professional Onsite Installation	Optional	Optional	✓
24/7 Helpdesk & Support	✓	✓	✓
Remediation & Response	✓	✓	✓
Customer Portal & Ticketing System	✓	✓	✓
24/7 Monitoring & Alert Notification		✓	✓
Proactive Network Monitoring		✓	✓
Network Design			✓
Managed Firewall Service			✓
Managed VPN Service			✓
PCI Compliant Service Provider*			✓
Hardware Provisioning	Optional	Optional	Optional
Security Event Monitoring & Management	Optional	Optional	Optional
Onsite Maintenance	Optional	Optional	Optional

See service descriptions for complete details on above. *PCI services based on responsibility matrix

SageNet ClassicConnect™ Services

COST-EFFECTIVE, HIGH-SPEED CONNECTIVITY TO EVERY SITE IN YOUR NETWORK

SageNet ClassicConnect Services are ideal for multi-site organizations that desire a single point of contact, circuit provisioning (DSL, cable, fiber, T1, MPLS, Cellular, VSAT, BGAN, etc.) and day-to-day maintenance. Customers benefit from the simplicity of a single billing statement (rather than invoices for hundreds of circuits, from possibly dozens of providers). SageNet ClassicConnect Services include:

- Prequalification
- Project Management
- Provider Installation
- Consolidated Invoice
- 24/7 Helpdesk
- Web Portal

SageNet ManagedConnect™ Services

HIGH-SPEED CONNECTIVITY, 24/7 NETWORK MONITORING, ALERT NOTIFICATION

SageNet ManagedConnect Services are designed for customers who prefer a single point of contact for network rollout, ongoing network monitoring and real-time visibility into network status. SageNet ManagedConnect Services include all the services under SageNet ClassicConnect plus:

- Network Monitoring and Alert Notification
- Circuit Management (SageNet monitors the circuit. Should a problem arise, we immediately inform the customer and work with the service provider to resolve the issue.)

SageNet CompleteConnect™ Services

NETWORK DESIGN, VPN CONNECTIVITY, COMPLETE MANAGEMENT & SUPPORT

SageNet CompleteConnect Services provide customers full lifecycle network design, implementation, operations and management. SageNet's CompleteConnect adds network design as well as firewall and VPN management services to the SageNet ManagedConnect. (Hardware sold separately.) Solution design provides a review of business, security

and bandwidth requirements – including analysis of broadband connectivity from multiple sources – to deliver the most reliable, secure and cost-effective network available.

Value-add Services

SageNet offers a variety of value-add services to maximize network ROI, including:

- **Cybersecurity Operations** include Managed SIEM, Unified Threat Management, Penetration Testing, Vulnerability Management, Security & Risk Consulting, Virtual CISO services, and more
- **Unified Communications as a Service** facilitates collaboration and integrates all your real-time communications – VoIP, video, mobile, and more
- **SD-WAN/WAN Aggregation** combines IP Links (DSL, cable, etc.) to deliver increased bandwidth and higher reliability at lower costs, as well as centralized management
- **Managed Wi-Fi** can include Rogue Detection, Secure Access and Guest Wi-Fi, Usage Statistics, Deployment Pre-planning, and RF Monitoring and Alerts (capabilities are device-dependent)
- **PCI Compliance Services** including PCI ASV Scannings & SAQ Assistance, and SIEM Logging
- **Digital Signage Services** include a complete range of multi-site solutions, from system design and installation to network infrastructure and centralized management

SageNet Managed Network Services

OPTIMIZED NETWORKS FOR MULTI-SITE ENTERPRISES

To ensure that every customer has a network that is right for its unique environment, SageNet's Managed Network Services offer the industry's broadest range of network services and coverage options. Every SageNet-optimized network is backed by over 30 years' experience and a state-of-the-art, nationwide service and support organization. And we deliver it all with the peace of mind that comes from having a single point of contact for everything from implementation and management, to security, billing and support.

To learn more about the SageNet Connect Series, visit our website, www.sagenet.com, or call 1-866-480-2263.

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